

## AMENDMENT TRANSMITTAL LETTER (Large Entity)

Applicant(s): Fischer et al.

Docket No.

00EC037/78111

Application No.  
09/499,817Filing Date  
8 February 2000Examiner  
Bing Q. BuiCustomer No.  
24628Group Art Unit  
2642

Confirmation No.

Invention: PROVIDING CUSTOMER DATA TO AN AUTOMATIC CALL DISTRIBUTION SYSTEM AGENT

JUL 21 2004

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COMMISSIONER FOR PATENTS:

JUL 26 2004

Transmitted herewith is an amendment in the above-identified application.

Technology Center 2600

The fee has been calculated and is transmitted as shown below.

## CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	25 -	25 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT					\$0.00

No additional fee is required for amendment.

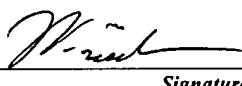
Please charge Deposit Account No. in the amount of

A check in the amount of to cover the filing fee is enclosed.

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.

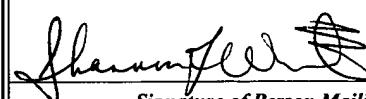


Signature

Dated: 21 July 2004

L. Friedman, Reg. No. 37,135

I certify that this document and fee is being deposited on 21 July 2004 with the U.S. Postal Service as first Express mail under 37 C.F.R. 1.10 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450. Express Mail No. EL9967361254S



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